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# **Balancing Data Privacy and Cybersecurity in Modern Connected Vehicles**

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In an era where technology relentlessly pushes the boundaries of innovation, vehicles have evolved from mere modes of transportation into sophisticated data hubs on wheels. This transformation is particularly evident in the case of connected vehicles, which seamlessly harness advanced technology to access, store, and transmit data via the internet. While these advancements undoubtedly enhance vehicle performance and security, they also give rise to a host of challenges, primarily concerning data security and safeguarding user privacy.



#### The Intersection of Data Utilization & Data Privacy

Connected vehicles have changed the way we interact with our cars. As these vehicles communicate with the outside world through a multitude of sensors, they continuously generate vast amounts of data for bettering vehicle performance and security. While this data is very often comprised of vehicular information, it also consists of personal and potentially sensitive information, including geolocation, driver communications, and much more. Further, with integration of smartphones and in- car infotainment systems, the outflow of data is on a constant rise. The risks this could pose to user privacy and to cybersecurity are equally significant.

Embedded data harnessed from modern connected vehicles, on the other hand, balances the delicate equilibrium between data privacy and cybersecurity.

## **Challenges in Protecting Data Privacy**

The modern connected vehicle is nothing short of a data goldmine. It continuously accumulates data regarding its environment, driver actions, vehicle health, and more. While this data can be used to enhance vehicle efficiency, elevate user satisfaction, and bolster safety, it also presents significant challenges in terms of safeguarding privacy. One of the primary security challenges with vehicle data collection and transmission is safeguarding against unauthorized access or breaches that could expose sensitive information.

Third-party integration, such as the use of OBD dongles and external hardware devices, also presents a key data security challenge that could potentially impact entire fleets due to the widespread use of OBD-II devices. Such external integrations complicate the data privacy landscape, as they often have access to mission critical information, highlighting the need for stringent security protocols.

What's more, managing and securing the transmission of huge volumes of vehicle data is a dauntingly complex undertaking. Unlike traditional vehicles, where data was limited to basic diagnostic information, modern vehicles also capture an array of sensitive user data. The constant transfer of user data between vehicle and external servers exposes it to potential interception and poses an additional layer of security challenges.

For fleets that rely on data from multiple sources, such as in-car systems, smartphones, external sensors, and even infrastructure, managing the heterogeneity of data is a particularly complex data management and security challenge. Perhaps more importantly, user consent and control is a major area that could be the reason for businesses, utilizing the power of data, to land in trouble. Users often lack comprehensive control over the data that is collected, making them unsure about the process and benefits they could enjoy. Clarifying the terms of data usage, ensuring informed consent, and providing users with the ability to manage their data is a challenging yet essential component of data privacy.

# Allowing OEMs to Follow New Data Privacy Regulation

OEMs, similar to connected vehicles, are rich sources of data. Their incorporation of tools such as telematics platforms and connected data services facilitates the collection of data related to engine performance, location, road conditions, speed, and more. Since OEMs play a pivotal role in data privacy by acting as the key source and origin of data, making sure they adhere to emerging data privacy regulations can be the first step.

By employing comprehensive techniques to avert data breaches and making sure they are obeyed, OEMs and telematics service providers (TSP) can aid in the identification of data leaks and potential threats, ensuring legal compliance.

#### Vehicle data minimization and de-identification

To maintain security integrity and minimize the risks of data tampering, OEMs and TSPs can implement data minimization and de-identification protocols that ensure that the connected ecosystem can harness the power of data for innovation and safety while upholding

privacy and security. Vehicle data minimization involves limiting the sharing of only the most essential user data, thereby reducing potential privacy risks. Instead of exchanging every bit of data collected, this approach collects, utilizes, and retains only the data necessary for operational purposes, thereby streamlining data flow. It eliminates any superfluous or non-essential data points, ensuring that the data retained is directly relevant to improving vehicle performance, enhancing user experiences, and ensuring safety. Adhering to data minimization can strike a balance between providing advanced features and safeguarding user privacy.

The de-identification process takes privacy protection a step further by scrubbing data of PII data (personally identifiable information), i.e., any element that could potentially identify individuals. This includes removing direct identifiers like names and email addresses, as well as indirect or quasi- identifiers such as demographics and dates. The aim is to make the data anonymous, to safeguard the privacy of both stakeholders and consumers.

Data masking techniques can be used to anonymize data, making it less attractive to attackers, preserving user privacy while still making data available for legitimate purposes. Implementing data lifecycle management practices further ensures that data is retained only for the required duration, after which it is securely erased. Adhering to data privacy regulations and complying with laws such as GDPR and CCPA is essential to ensure user privacy and to avoid legal repercussions. Further, giving users the means to control their data, and ensuring transparency about data collection, handling, and usage practices, builds consumer trust.

## **Embedded Vehicle Data: A Privacy-Focused Approach**

While the challenges regarding vehicle data privacy and cybersecurity can be intimidating, there is a way to navigate these ethically and efficiently. Embedded data, collected directly from within the vehicle, holds the key to mitigating these challenges. The significance of embedded data lies in its controlled and self-contained nature. As this data is collected by the vehicle's onboard sensors, it can be tightly regulated and secured as compared to external devices, and overcome issues of privacy and security that impact results.

#### What Makes Embedded Data Superior

Enhanced Security: Embedded data is more secure by nature since it does not rely on external hardware or devices, significantly minimizing the risk of data breaches and unauthorized access.

Data Control: Manufacturers and service providers can exert more control over embedded data, ensuring that it is used ethically and in compliance with globally accepted data privacy regulations, like GDPR and CCPA.

User Trust: When users know that their data is primarily coming from within the vehicle, it fosters a higher level of trust, which is vital for continued adoption and success of connected vehicles.

# Al-Powered Platforms for Data Privacy and Security

In the quest to balance data privacy and cybersecurity, advanced technologies like Artificial Intelligence (AI) and Machine Learning (ML) play a pivotal role, by holding the potential to transform the way we protect data in connected vehicles.

Al algorithms can be employed to enhance data encryption protocols, making them challenging for unauthorized access. Al can also monitor data flows to detect any unusual patterns, predicting potential security breaches and identifying threats before they become critical issues.

## How CerebrumX helps OEMs & TSPs Protect Data Privacy

Data privacy is the need of the hour in the automotive data landscape, making partnership with a dedicated embedded connected vehicle data provider that much significant. CerebrumX, with the industry's first AI-powered Augmented Deep Learning Platform (ADLP), collects, homogenizes and analyzes data from more than 15 million connected vehicles in real time. It employs AI and ML algorithms to derive insights that enables foster in the automotive ecosystem.

CerebrumX's consent management platform, CerebrumX Secure Consent, validates data consent with every data request so that any service that approaches the consumer for their data requires permission before gaining real-time insights into the requested data. The tools it provides further lets consumers decide which data parameters to share with the service provider, and to stop or restrict access to the data at any time, thereby ensuring user privacy.

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