Technology Industry News

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This month, the *Pipeline* news team has been scanning the ramparts for news stories in line with our issue theme of Automation & Support Systems—along with covering other innovative and dynamic news from across the tech industry. Oracle and Zoom Video Communications have expanded their collaboration to improve telehealth services, while Nokia has upgraded its AVA Energy efficiency software to help lower electricity consumption across CSP networks. Meanwhile, IBM and Wasabi Technologies are collaborating to drive data innovation across hybrid cloud environments. The FCC has also taken steps to assess foreign-owned companies that provide telecommunications service in the United States.

The top telecom industry news stories from the month are summarized below. To view all the news as it breaks, check out Pipeline's **News Center** or **subscribe** to receive our telecom industry news summary.

Automation and support systems news

In tech industry automation and support systems news, Prodapt launched [BoltSpeed](#), a business support system solution that brings together industry-leading SaaS products such as Salesforce Communications Cloud, Aria, and MuleSoft to offer a one-stop managed services platform for service providers. Meanwhile, SugarCRM formed a partnership with Mobileforce to offer organizations a fully integrated [quote-to-cash platform](#) that supercharges sales operations for improved deal flow and customer satisfaction.

In the Middle East, [Nokia](#) has been selected by Zain Jordan to supply 5G Radio Access Network equipment throughout Jordan and support the country's digital transformation by offering superior 5G services with enhanced connectivity and capacity to customers. And in Sri Lanka, SLT-MOBITEL is unifying its billing systems and consolidating its IT infrastructure by utilizing [Netcracker's Digital BSS and Professional Services](#).

[MATRIXX Software](#) has partnered with Nagarro to provide communications service providers a solution for comprehensive customer lifecycle management, digitizing the entire customer journey from the network to the users' mobile app. Africell's successful entry into Angola has exceeded expectations, with over [seven million subscribers](#) [onboarded](#) through the Csmart digital BSS platform within eight months of launch.

Innovation news

In innovation news, Quantum Computing Inc. has expanded its commercially available product line to include patented [Quantum Random Number Generator technology](#), capable of generating non-repeatable number sequences.

[Oracle and Zoom Video Communications](#) are expanding their collaboration to deliver telehealth services. By connecting telehealth capabilities with Oracle Cerner Millennium, Oracle and Zoom can enable providers around the world to join patient appointments with the relevant patient electronic health record (EHR) at their fingertips.

Siemens and Microsoft are harnessing the collaborative power of [generative artificial intelligence](#) to help industrial companies drive innovation and efficiency across the design, engineering, manufacturing and operational lifecycle of products. [IQM Quantum Computers](#) has expanded its global operations into the Asia-Pacific region with an office opening in Singapore, its first in the region and outside Europe, to drive the advancement of quantum technology.

Market and leaderboard news

In market and leaderboard news, Windstream has completed [the removal of all Huawei equipment from its network](#). Meanwhile, FCC Chairwoman Jessica Rosenworcel proposed new rules under which the Commission would periodically reassess and consider renewing existing authorizations for foreign-owned companies to [provide telecommunications services in the United States](#).

The Rural Broadband Association endorsed companion versions of the Reforming Broadband Connectivity Act, a bill introduced in both chambers of Congress to update the contribution mechanism that funds the federal Universal Service Fund, which is critical to [promoting the availability and affordability of communications services for millions of Americans](#).

BearingPoint has acquired London-based specialist Salesforce consulting company [Smplicity](#). As a registered Salesforce Partner, Smplicity offers clients a range of services to help deliver strategic and business improvement projects through the use of the Salesforce platform. Intelsat ordered a [Mission Extension Pod](#) from Northrop Grumman Corporation's SpaceLogistics, which will add life to an Intelsat satellite and provide uninterrupted services to many customers.

5G and network news

In 5G and network news, [Deutsche Telekom is collaborating with Amazon Web Services](#) as part of the new Integrated Private Wireless on AWS program. The Integrated Private Wireless on AWS program brings together AWS services with private wireless solutions based on 5G and LTE from Deutsche Telekom's campus network portfolio.

NTT announced a new, live [Private 5G installation for a leading university in Germany](#). On the heels of the Private 5G collaboration, NTT and Cisco announced they have now moved from pilot phase to live deployment with a private 5G mobile network for the Rheinisch-Westfalische Technische Hochschule Aachen in Germany. Redzone Wireless announced a partnership with Cradlepoint that enables

Redzone to deliver Cradlepoint [wireless WAN solutions across Maine and New England](). As a member of Cradlepoint's 5-star Partner Program, Redzone can accelerate the implementation of wireless WAN infrastructure for branch, mobile and IoT connectivity. [Nokia]() announced an upgrade to its AVA Energy efficiency software, expanding the scope of the solution with enhanced algorithms and power-saving measures, that will help communication service providers drive further reductions in electricity consumption in their networks.

Cloud news

In cloud news, [IBM and Wasabi Technologies]() are collaborating to drive data innovation across hybrid cloud environments to enable enterprises to run applications across any environment—on premises, in the cloud or at the edge—and help enable users to cost-efficiently access and utilize key business data and analytics in real time.

[Seeq Corporation]() has achieved the Amazon Web Services Manufacturing and Industrial Competency. This designation recognizes Seeq for its expertise in providing customers software solutions for an end-to-end Industrial Manufacturing Software toolchain. SoftwareOne Hong Kong has joined [Console Connect's PartnerConnect]() program, helping SoftwareOne customers in Asia Pacific improve their access to cloud services globally. VertiCast Media Group is using [Harmonic's VOS360 video SaaS platform](). The VOS360 platform provides VertiCast with unparalleled agility, resiliency, security and scalability, ensuring a superior viewing experience for subscribers in 26 Caribbean countries. LiveVox has partnered with CGI to integrate LiveVox's contact center platform within CGI's CACS X for collections. CACS X is CGI's next-generation, [cloud-native debt management]() offering that delivers a solution for driving customer-centric default management across the collections lifecycle.

IoT news

In IoT news, [Bear Robotics]() continues to advance the field of robotics and artificial intelligence. The technological pioneers have just announced a strategic investment to finance their Korean partner, M2MTech, specializing in IoT convergence for remote and predictive intelligent systems with elevators.

MetAlert has launched its new [4G GPS SmartSole]() in Denmark through its long-term distribution partner Safecall Aps. MetAlert's technology promotes lifestyle wellness and independence for patients who have become more vulnerable due to mild cognitive impairment and therefore are more likely to be reliant on assistance from caregivers at any given moment.

Innovative Eyewear has launched a new iOS/Android app called [Lucyd]() that enables a voice interface for ChatGPT on its smart eyewear. The user can ask questions to ChatGPT through microphones already built into the glasses and hear the responses through their stereo speakers. [Validic]() continues to expand its healthcare IoT platform with the integration of Smart Meter. This integration brings exclusive cellular-enabled, [patient-friendly monitoring devices]() supplied by Smart Meter, to growing nationwide network of partners in the Validic ecosystem.

Security news

In security news, [PROVINTELL has partnered with Stellar Cyber]() to uplevel their slate of cybersecurity services by developing a unified security operations platform that enables security teams to perform their duties faster and more efficiently. [Varonis]() has opened its first data center to keep up with local market Saas demand and to combat recent ransomware attacks and data breaches.

[NTT]() launched its managed detection and response security service powered by AI to help companies

achieve business performance objectives through improved cyber resilience. The cloud-native, analytics-driven offering combines human and machine expertise with leading technologies and threat intelligence to reduce the mean time to detect and respond to cyberattacks. Palo Alto Networks has been recognized by the German Federal Office for Information Security as a qualified Advanced Persistent Threat response service provider to government institutions and operators of critical infrastructure.

Aryaka is expanding its partnership with Check Point Software Technologies, combining Aryaka's global SD-WAN with Check Point Harmony Connect for higher cloud security. Together with on-premise quantum edge security, this will deliver a global Managed SASE offering.

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