

Letter from the Editor - August 2017

By: Tim Young

"There can be no life without change, and to be afraid of what is different or unfamiliar is to be afraid of life." -Theodore Roosevelt

The only constant, as the old chestnut goes, is change. We all know that wasn't the easiest concept for the communications industry to



grasp, initially. Or perhaps the venerable telcos of old just didn't think that showy innovations were for them, preferring to leave that to the start-ups.

A few decades of shifting technology, regulation, and customer demand have largely changed that tune, though there are still many ways that companies in the integrated communications and entertainment technology space can become more agile. But there are so many ideas, and many are likely expensive dead-ends.

How can CSPs cut costs, build and manage networks intelligently, and give customers what they want in the way that they want it? Hard to give a single answer to that, but agility is key.

In this issue of *Pipeline*, we explore the concept of agility. We look at the maturation of network agility leveraging 5G, examine the evolution of OSS, follow the path to digital tranformation, and check out new models of growth through micro-operations. We also discuss key considerations and the opportunity of the telco cloud, inspect how DevOps culture is making its way into carrier environments, dive into insight-driven automation, discuss overcoming network carrier latency, and provide details about how MVNOs are reinventing themselves for the new era.

In addition to all that, we'll bring you a preview of the inaugural MWC Americas event, and provide plenty more news and insights about what is shaping the industry.

Enjoy!

Tim Young Editor-in-Chief